

EX PARTE OR LATE FILED

ORIGINAL

Dee May  
Executive Director  
Federal Regulatory

**verizon**

1300 I Street N.W., 400W  
Washington, DC 20005

Phone 202.336.7824  
Fax 202.336.7922  
dolores.a.may@verizon.com

November 7, 2000

RECEIVED

NOV 7 2000

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> St., S.W. – Portals  
Washington, DC 20554

RE: Application by Verizon New England Inc., et al., for Authorization To Provide In-Region, InterLATA Services in Massachusetts, Docket No. 00-176

Dear Ms. Salas:

At his request we are providing Mr. E. Einhorn, CLEC specific Carrier to Carrier Reports for the month of July, 2000 for Covad Communications, ACI/Rhythms and Digital Broadband/Digital Signal. Verizon is mailing via overnight mail copies of each CLEC's Carrier to Carrier report directly as outlined on Attachment B.

This is CLEC specific information and should be treated as confidential. A redacted version is also being filed. Please let me know if you have any questions. The twenty-page limit therefore does not apply as set forth in DA 00-2159.

Sincerely,



cc: E. Einhorn  
S. Pie  
Mary Jean Fell (w/o enclosures)  
E. Ashton Johnston (w/o enclosures)  
B. Kelly Kiser (w/o enclosures)  
Jason D. Oxman (w/o enclosures)

No. of Copies rec'd 01  
List ABCDE

REDACTED-- FOR PUBLIC INSPECTION

The following describes what are the difference between the MA aggregate C2C reports that were filed and the CLEC-specific C2C reports we are issuing now.

### **TEMPLATE DIFFERENCES**

The CLEC-specific MA C2C report we are issuing have been generated using the current C2C template. We continue to update the template to reflect the complete list of metrics in the NY PSC February 2000 C2C guidelines, which is the basis for both NY and MA C2C reports. Therefore, you will see some metrics on the CLEC-specific reports that were not on the aggregate reports filed for these prior months (May, June, July). The metrics have been marked with UD (under development) in the report.

***These are new metrics added to the template that were not on the May, June, or July aggregate reports:***

#### **PRE-ORDERING**

PO1-10 Parsed CSR- CLEC -Total EDI  
PO1-10 Parsed CSR-CLEC - Total CORBA

#### **OSS Availability**

PO-2-01 OSS Interface Avail -Total Electronic Bonding  
PO-2-02 OSS Interface Avail - Prime Electronic Bonding  
PO-2-03 OSS Interface Avail - Non- Prime Electronic Bonding

#### **ORDERING – Resale & UNE**

##### **POTS/Special Services Aggregate**

OR4-06 Average Duration - Work Completion (SOP) to Bill Completion  
OR4-07 % SOP to Bill Completion  $\geq$  5 Business Days  
OR4-08 %SOP to Bill Completion  $>$  1 Business Day

#### **UNE PROVISIONING**

PR-9-02 % Early Cuts Lines  
PR-9-03 % Early Cuts-Orders  
PR-9-04 % Defective Cuts Lines  
PR-9-05 % Defective Cuts Orders  
PR-9-06 % Late Cuts Lines  
PR-9-07 % Late Cuts Orders  
PR-9-08 Average Duration Service Outage

#### **UNE - 2-Wire Digital**

##### **UNE - 2-Wire sDSL**

PR3-10 % completed in 6 days (1-5 Lines Total)

**UNE 2-Wire xDSL**

PR2-13- Avg Interval Completed (DD-2 test & serial)

PR2-14- Avg. Interval Completed (DD-2 test)

PR2-15- Avg. Interval Completed (No DD-2 test & serial #)

PR2-16- Avg. Interval Completed (No DD-2 test & 800 # provided)

PR2-17- Avg. Interval Completed (No DD-2 test & No 800# provided)

**UNE Maintenance- 2-W Digital**

**UNE Maintenance - 2W- xDSL**

MR3-04 Missed Repair Appt - No double Dispatch

MR3-05 Missed Repair Appt - Double Dispatch

**TRUNKS**

**ORDERING**

OR1-19 % On Time Response for Inbound Augment Trunks <=192

OR1-19 % On Time Response for Inbound Augment Trunks >= 192

**The name of this metric changed but the definition for the metric remained the same:**

**ORDERING – Resale & UNE**

**POTS/Special Services Aggregate**

Before:OR-1-03 Average LSRC Time < 10 lines

Now: OR-1-03 Average LSRC Time < 10 Lines (Non DSO, DS1, & DS3)

**NUMERIC DIFFERENCES**

**These are metrics where we have corrected the observation value shown on the aggregate report. The performance results were accurately reported.**

**MAY**

**Resale- Maintenance POTS/Complex**

**Verizon**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **3594**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **53082**

**CLEC Specific**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **92**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **1453**

**Verizon**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **2073**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **53082**

**CLEC Specific**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **78**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **1453**

**UNE - Maintenance - POTS Loop**

**Verizon**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **3594**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **53082**

**CLEC Specific**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **47**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **283**

**Verizon**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **2073**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **53082**

**CLEC Specific**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **10**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **283**

**Maintenance - POTS Platform**

**Verizon**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **3594**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **53082**

**CLEC Specific**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **1**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **24**

**Verizon**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **2073**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **53082**

**CLEC Specific**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **0**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **24**

**JUNE**

**Resale- Maintenance POTS/Complex**

**Verizon**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **3928**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **58861**

**CLEC Specific**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **95**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **1667**

**Verizon**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **2159**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **58861**

**CLEC Specific**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **92**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **1667**

**UNE - Maintenance - POTS Loop**

**Verizon**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **3928**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **58861**

**CLEC Specific**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **61**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **317**

**Verizon**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **2159**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **58861**

**CLEC Specific**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **10**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **317**

**Maintenance - POTS Platform**

**Verizon**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **3928**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **58861**

**CLEC Specific**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **4**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **52**

**Verizon**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **2159**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **58861**

**CLEC Specific**

Before:MR-3-05 % Missed Repair Appoint - Double Dispatch **1**

Now: MR-3-05 % Missed Repair Appoint - Double Dispatch **52**

**JULY**

**Resale- Maintenance POTS/Complex**

**Verizon**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **3434**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **51888**

**CLEC Specific**

Before:MR-3-04 % Missed Repair Appoint - No Double Dispatch **79**

Now: MR-3-04 % Missed Repair Appoint - No Double Dispatch **1370**

**Covad Communications Company**

Valerie Evans, VP ILEC Relations  
600 14th Street NW, Suite 750  
Washington, DC 20005

VP and General Counsel  
3560 Bassett Street  
Santa Clara, CA 95054

**Digital Broadband (Digital Signal)**

Terry Landers  
Vice President - Network Services  
200 West St.  
Waltham, MA 02451

**Accelerated (ACI) Rhythms**

Luke Conry  
311 Walton Street  
Fitchburg, MA 01420

Nancy Turnbo  
Rhythms Link, Inc.  
12450 E. Arapahoe Road  
Englewood, CO 80112